What needs to be done when you want to upgrade your Scout dongle:

- Place an order at Motorola Solutions about a 'Scout User Map Upgrade'.
- Receive the Motorola Solutions Order Acknowledgement.
- Pick the Order Number from the document and have it ready for the license request process.

#### Scenario 1: You have Scout installed and running on a PC with E-Mail access.

Press the >Globe< button or select >User Map< from the >View< menu.



The message box informs you about the missing User Map license.

'The attached dongle does not contain a valid license for the the Scout User Map feature. You can use and test all functionality, but the recorded and displayed measurement values are just random values. Would you like to have additional information?'



Press >Yes < to get the additional information.

The next message box shows the following text:

'This feature is being sold separately. Please contact your local Motorola Sales Representative and request a quote for the 'Scout User Map' feature. Once you have placed an order and received an acknowledgement in return, please keep the order number from the Order Acknowledgement ready to enter in the following dialog. You will receive a file in return that modifies the dongle to enable the Scout User Map feature.'



Press >Yes< to proceed.

Type in the order number in the next dialog.

Motorola Sales Order Number	×
Please enter the Motorola Sales Order number here	OK
2222-3333-55555	Cancel
After pressing the 'OK' button your default e-mail program is opened and a message with all neccessary information is prepared. Please verify the information add additional notes and send it to Motorola.	

Press >OK< and your standard e-mail software is used to generate the following e-mail message:

# MOTOROLA SOLUTIONS Scout User Map Upgrade Guide

Sample message:

Message Insert Options Format Text								
ABC   Calibri 12 A Image: Second								
Clipboard Image: Section of the sect								
Subject: Scout Usermap License Request								
Dear Motorola Scout Support Team,								
I am requesting a User Map License for the Scout License Key: 1272851150								
My Motorola Sales Order Number is : 2222-3333-55555								
Regards								
	•							

Please verify the contents, add a note if required and send it to <u>RNBPE@motorolasolutions.com</u>.

You will receive in short time an individual executable file in return that modifies the Scout dongle and enables the User Map feature.

## Scenario 2: You have Scout installed on a PC with no e-mail account and/or internet access.

Press the >Globe< button or select >User Map< from the >View< menu.

🖞 Motorola Scout 10.41.2					
Eile	Configuration	<u>T</u> ools	<u>V</u> iew	Map <u>C</u> onfigure Map   <b><u>H</u>elp</b>	
•	▶ • ■		œs	💆 🤛 🐂 🖓 🔤 😽	)

This message box informs you about the missing User Map license.

'The attached dongle does not contain a valid license for the the Scout User Map feature. You can use and test all functionality, but the recorded and displayed measurement values are just random values. Would you like to have additional information?'



Press >No< to go directly to the User Map.

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Press the >Set< button above the legend of the User Map window.



#### Now press the >Create User Map license info file< button.

Cocation reference Point and click	Cancel	
C GPS (Geo referencing)	ОК	
Map projection System		
CoordSysList	license info file	
Zone StreifenListe	Request User Map	
Line segment length: min. 50 m	license per E-mail	

The next message box shows the following text:

'This feature is being sold separately. Please contact your local Motorola Sales Representative and request a quote for the 'Scout User Map' feature. Once you have placed an order and received an acknowledgement in return, please keep the order number from the Order Acknowledgement ready to enter in the following dialog. You will receive a file in return that modifies the dongle to enable the Scout User Map feature.'



Press >Yes< to proceed.

Type in the order number in the next dialog.



Press the >OK< button.

Follow the instruction of the next dialog window.





The file has been created in the Scout installation directory with the name >UserMapLicenseInfo.txt<

Please send this file with e-mail to <u>RNBPE@motorolasolutions.com</u>

You will receive in short time an individual executable file in return that modifies the Scout dongle and enables the User Map feature.

## **Upgrading the Dongle**

1: Save the received file, >ScoutUserMapUpgrade.zip<, to a directory of your choice.

- 2: Unzip the file.
- 3: Make sure that the right Scout dongle (the one you used for the license request), is attached to the computer.
- 4: Start the program >ScoutUserMapUpgrade.exe<.

🛃 Scout User Map License Upgrade - 1.0.0 🛛 🔀			
Scout User Map License Upgrade			
Operation Result:			
Upgrade	Close		

## Figure 1: Upgrade program

Press the >Upgrade< button and observe the message >Operation Result:<

🚱 Scout User Map License U	pgrade - 1.0.0 🛛 🔀	🕑 Scout User Map License Upgrade - 1.0.0 🛛 🔀		
Scout User Map License Upgrade		Scout User Map License Upgrade		
Operation Result: Dongle not four	ıd.	Operation Result: Dongle read OK, but wrong License.		
Upgrade	Close	Upgrade Close		

# Figure 2: No dongle attached / Wrong dongle attached Possible error messages.

🚱 Scout User Map License Up	ograde - 1.0.0	×		
- Scout User Map License Upgrade				
Operation Result: Dongle write successful.				
Upgrade	Close			

Figure 3: Successful dongle upgrade

All done. Press the >Close< button. You successfully patched the Scout dongle.

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